

Exploring what works
WELL and **LESSWELL**
 COMMUNITY BASED DROP IN DELIVERY MODEL
 providing

Health and Wellbeing
 Services
 to
 People Experiencing Homelessness

It's in a **GOOD PLACE**
 because a lot of them
HAVEN'T GOT MONEY
 to go **HERE, THERE**
 and **EVERYWHERE**

HIGH NEED LOCATION



It doesn't feel
 like I have to go there
 to see a GP. It feels like
 an umbrella with things
 underneath that are going to
HELP YOU

If they want to come
 in and they're there, we'll
SEE THEM STRAIGHTAWAY
 rather than book appointments. These
 people are quite chaotic so it's good to
BE THERE FOR THEM

DESIRE
 to continue
 the
 and
GROWING REACH IMPACT CENTRE

and
INSPIRE
 others

TO DO

OPTIMISE SPACE
 to allow for
PRIVACY, SAFETY
 and **CONFIDENTIALITY**

COMMON STANDARDS
 of practise

Improved
INFORMATION SHARING

AWARENESS
 of services and
JOINED UP WORKING



CO-LOCATED SERVICES OFFER INCREASED ENGAGEMENT, ACCESSIBILITY

It feels
WELCOMING
 it's just not as
 intimidating



TREATMENT & RECOVERY SUPPORT
SUSTAINED BUILDING OF RELATIONSHIPS
FAMILIARITY

FLEXIBLE INFORMAL APPROACH
BUILDING ONGOING CONFIDENCE AND TRUST

The first time
 you go in might
 be to just get a cuppa,
 then you know people's
 faces. A lot of it is
BUILDING RAPPORT

AND OPPORTUNISTIC CONNECTIONS



HOUSING



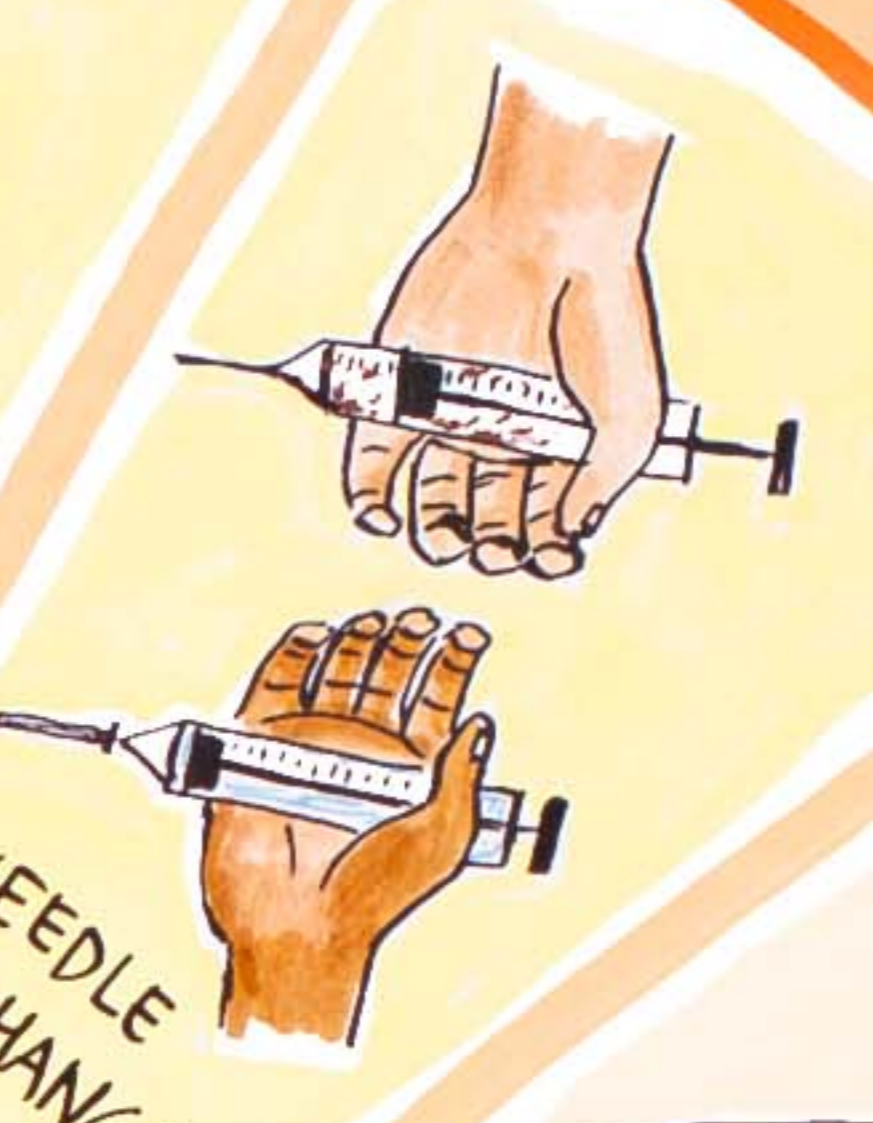
SEXUAL HEALTH



GP



HARM REDUCTION



NEEDLE EXCHANGE



FOOD BANK



VOUCHERS

SAFETY COMFORT



CLEAN

OPEN DOOR ACCESS

HEALTH & WELLBEING SERVICES



fuse The Centre for Translational Research in Public Health

FUNDED BY



National Institute for Health and Care Research



Newcastle University

WWW.MORETHANMINUTES.CO.UK

THIS PROJECT WAS FUNDED BY THE NEWCASTLE UNIVERSITY FACULTY OF MEDICAL SCIENCES RESEARCH EXCELLENCE DEVELOPMENT AWARD SCHEME (REDA)

X @visualminutes

Drawn by Sian from

To learn more contact emma.adams@newcastle.ac.uk X @AdamsEmmaAudrey